

## THE PRESIDENTIAL HOTLINE UPDATE: 30 SEPTEMBER 2015

### PRESIDENTIAL HOTLINE OUTREACH AND AWARENESS CAMPAIGNS

#### Modimolle (Limpopo Province)

The Presidential Hotline team accompanied the Deputy Minister, Buti Manamela, to Modimolle on 1 September 2015 as part of the community outreach work of the Deputy Minister. The Presidential Hotline team wanted to use the opportunity to create awareness and educate the public about the Presidential Hotline and how it works. Pamphlets were distributed in local languages. The exhibition stand was accessible throughout the duration of the event. Citizens were happy to have the Presidential Hotline present to enlighten them on the work that it does.



## PRESIDENTIAL HOTLINE TEAM ENGAGING WITH LOCAL CITIZENS OF ZASTRON

The Presidential Hotline partnered with the Free State Office of the Premier to celebrate Public Service Month (PSM) by participating in events held at Zastron on the 18<sup>th</sup> September 2015. The Hotline officials engaged with local residents to explain how the Hotline works and guide them on how to lodge complaint. As part of the awareness campaign pamphlets were distributed to the locals for their information and for further distribution amongst community members. Where residents had outstanding complaints, the officials could view the Hotline complaints tracking systems to provide residents with progress on their complaints.

